

ROOSTER®



RETURNS INFORMATION

Our returns are managed by a third-party provider.
For all returns, please follow the instructions provided in this flyer.
Rooster Sailing Ltd is the main company and can be contacted at:

Rooster Sailing LTD

Unit F2-F3 Fort Wallington Ind Est
Military Road
Fareham
Hampshire
PO16 8TT
UK

+44 (0)1243 389997

hello@roostersailing.com

EU RETURNS

NOT QUITE RIGHT? SEND IT BACK & WE'LL SORT IT

If returning an item, post it within **30 days of receipt** with the completed form overleaf.

See our website **Terms & Conditions** for full return details.

Note: Customized items (e.g., branded gear, cut rope, splicing, rigging) are non-returnable unless faulty.

REFUNDS

Your refund will be processed within **14 days** of receipt via the original payment method.

EXCHANGES

For a replacement, return the item for a refund and place a new order online.



INFORMATION REQUIRED
TO PROCESS YOUR RETURN

ORDER REFERENCE NUMBER:

NAME:

CONTACT NUMBER:

EMAIL:

BILLING ADDRESS:

POSTCODE:

PRODUCT(S)

Unfortunately we cannot process exchanges via this form.
For a replacement, please re-order via our website.

ITEM	SIZE	REASON CODE

*SPECIFY THE ITEM DEFECT OR
RELEVANT DETAILS BELOW:

REASON CODES

- 1 No longer required
- 2 Not as expected
- 3 Too Big
- 4 Too Small
- 5 Manufacturing defect*
- 6 Other*
- 7 Ordered multiple sizes



ROOSTER RETURNS DEPARTMENT

Inbound Logistica
C/tecnología, 1
Getafe 28906
Madrid
Spain

If undelivered, return to: