

ROOSTER®



Rooster Sailing LTD

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hello@roostersailing.com

For more information, please refer to our
full terms and conditions online at **Roosterkit.com**

INTERNATIONAL RETURNS



NOT QUITE RIGHT? SEND IT BACK & WE'LL SORT IT

If returning an item, post it within **30 days of receipt** with the completed form overleaf.

See our website **Terms & Conditions** for full return details.

Note: Customised items (e.g., branded gear, cut rope, splicing, rigging) are non-returnable unless faulty.

REFUNDS

Your refund will be processed within **14 working days** of receipt via the original payment method.

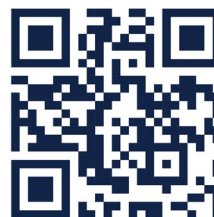
EXCHANGES

For a replacement, return the item for a refund and place a new order online.

RETURNS

Please return your parcel to our UK warehouse using your chosen courier. Be sure to include the completed returns form inside the package.

SCAN FOR MORE INFO



INFORMATION REQUIRED
TO PROCESS YOUR RETURN

ORDER REFERENCE NUMBER:

NAME:

CONTACT NUMBER:

EMAIL:

BILLING ADDRESS:

POSTCODE:

PRODUCT(S)

Unfortunately we cannot process exchanges via this form.
For a replacement, please re-order via our website.

ITEM	SIZE	REASON CODE

*SPECIFY THE ITEM DEFECT OR
RELEVANT DETAILS BELOW:

REASON CODES

- 1 No longer required
- 2 Not as expected
- 3 Too Big
- 4 Too Small
- 5 Manufacturing defect*
- 6 Other*
- 7 Ordered multiple sizes



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RETURNS DEPARTMENT

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If undelivered, return to: