

ROOSTER®



Rooster Sailing INC
4304A Kecoughtan Road
Hampton
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23669
United States

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salesUSA@roostersailing.com

For more information, please refer to our
full terms and conditions online at www.roosterusa.com

US RETURNS

NOT QUITE RIGHT? SEND IT BACK, WE'LL SORT IT

If returning an item, post it within **90 days of receipt** with the completed form overleaf.

See our website [Terms & Conditions](#) for full return details.

Note: Customized items (e.g., branded gear, cut rope, splicing, rigging) are non-returnable unless faulty.

REFUNDS

Your refund will be processed within **14 days** of receipt via the original payment method.

EXCHANGES

For a replacement, return the item for a refund and place a new order online.



INFORMATION REQUIRED TO PROCESS YOUR RETURN

ORDER REFERENCE NUMBER:

NAME:

CONTACT NUMBER:

EMAIL:

BILLING ADDRESS:

POSTCODE:

PRODUCT(S)

Unfortunately we cannot process exchanges via this form.
For a replacement, please re-order via our website.

ITEM	SIZE	REASON CODE

*SPECIFY THE ITEM DEFECT OR
RELEVANT DETAILS BELOW:

REASON CODES

- 1 No longer required
- 2 Not as expected
- 3 Too Big
- 4 Too Small
- 5 Manufacturing defect*
- 6 Other*
- 7 Ordered multiple sizes



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RETURNS DEPARTMENT

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If undelivered, return to: