

**ROOSTER**<sup>®</sup>



**Rooster Sailing LTD**  
Unit F2-F3 Fort Wallington Ind Est  
Military Road  
Fareham  
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UK  
**+44 (0)1243 389997**  
**hello@roostersailing.com**

For more information, please refer to our full terms and conditions online at **Roosterkit.com**

# UK RETURNS

**NOT QUITE RIGHT? SEND IT BACK & WE'LL SORT IT**

If returning an item, post it within **90 days** of receipt with the completed form overleaf.

See our website **Terms & Conditions** for full return details.

**Note:** Customised items (e.g., branded gear, cut rope, splicing, rigging) are non-returnable unless faulty.

## REFUNDS

Your refund will be processed within **14 working days** of receipt via the original payment method.

## EXCHANGES

For a replacement, return the item for a refund and place a new order online.

## EASY RETURNS

(UK MAINLAND ONLY)

Arrange your return easily at **Roosterkit.com**.  
A **£4.95** fee applies to help cover postage costs.  
This service is available for mainland UK customers only.

SCAN FOR MORE INFO



## FOR INTERNATIONAL RETURNS

(ORDERS PLACED ON THE UK WEBSITE)

Please return your parcel to our UK warehouse using your chosen courier. Be sure to include the completed returns form inside the package.

# INFORMATION REQUIRED TO PROCESS YOUR RETURN

ORDER REFERENCE NUMBER:

NAME:

CONTACT NUMBER:

EMAIL:

BILLING ADDRESS:

POSTCODE:

## PRODUCT(S)

Unfortunately we cannot process exchanges via this form.  
For a replacement, please re-order via our website.

ITEM	SIZE	REASON CODE

\*SPECIFY THE ITEM DEFECT OR  
RELEVANT DETAILS BELOW:

### REASON CODES

- 1 No longer required
- 2 Not as expected
- 3 Too Big
- 4 Too Small
- 5 Manufacturing defect\*
- 6 Other\*
- 7 Ordered multiple sizes



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## RETURNS DEPARTMENT

**ROOSTER**

F2-F3 Fort Wallington Industrial Estate

Military Road

Fareham

Hampshire

PO16 8TT

UK

If undelivered, return to: